

## Customer Testimonials

# Undelete is Easy and Recovers Deleted Files Fast!



For easy recovery of network files — deleted or overwritten — continuous data protection, and allowing self-service recovery, Undelete is the ideal real-time data protection solution to allow IT to focus on more productive projects.

### CHALLENGES

- Time consuming restores from backup
- Files deleted from network shares are not saved in the recycle bin and are lost
- Files deleted between backups or snapshots are lost for good
- Panicked calls from users
- Users having to re-create work wasting time and resources

### BENEFITS

- Enables easy recovery of deleted and overwritten local and network files
- Provides continuous data protection for Windows PCs and servers
- Recovers previous or overwritten versions of Word, Excel, PowerPoint CAD, Photoshop and other files
- Protection from potential security risks when Recovery Bin is stored in the cloud
- Allows self-service recovery, relieving IT from this task
- Instantly recovers files in virtual environments
- Central management through Undelete Server

*"I give Undelete Server a 10 out 10 because it makes file/folder recovery so easy. In past jobs it has always been a great tool."*

Nick Kosmas, IT Director  
CSA Fraternal

*"Undelete just works. It does everything advertised without any fuss. It was easy to setup, and once it's running, you never have to think about it again. We talk about this software in-house as being the only product we've ever bought that lived up to it's word of easy-to-use and easy-to-setup. We literally installed it, configured how much hard disk space it could use, and we've NEVER revisited it."*

Ricky Smith, Manager of Information Systems  
Healthcare Facility

*"We are very pleased with Undelete. It's a great tool for our helpdesk people and the users are satisfied because their 'lost files' are restored quickly and correctly. It's easy to install and easy to use."*

Anonymous  
Government Agency

*"When I need something it is always quick to get back! I like the fact it retains the same folder structure where it came from. This makes it easy to find the data you are looking for."*

Matt Torrence. Sr. GIS Analyst, Information Technology  
City of San Bernardino

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### ENVIRONMENT

- Windows Servers
- Windows PCs and laptops
- Supports Extended Partitions, Logical Drives, Volume Sets, RAID Arrays (hardware and software), and Removable Disks (such as ZIP drives, Flash or Thumb Drives and Memory Cards)

### FEATURES

#### Recovery Bin

catches all files no matter how they were deleted, allowing instant recovery with just a few clicks of the mouse.

#### File Version Recovery

automatically captures previous versions of Microsoft Office files (Word, Excel, and PowerPoint), as well as custom file types (such as CAD, Photoshop files, PDFs and more) allowing fast and easy recovery of overwritten files.

#### Secure Delete<sup>®</sup> Electronic File Shredder

files that are purged from the recovery bin are overwritten with random data using a methodology developed for the National Security Agency.

#### Network File Protection

protects files deleted from network shares. With Undelete Desktop Client or Pro Edition installed on network clients, your users can connect to the Undelete Server Edition Recovery Bins installed on the network file servers and restore their own deleted or overwritten files. NTFS security is fully supported.

*"Undelete is a great tool for Windows Servers. It displays the user information and when the files were deleted, and it provides quick, easy recovery and tracking for audits."*

Michael Horn, President  
iNet Corporation

*"Undelete is one of those products that are a dream to a system administrator. Restoring files that users delete is never a fun task. In my experience users are always frantic and need the file immediately. I try to have multiple ways to restore documents but Undelete is the quickest and easiest way. Upgrades or reinstall of the product are just as simple. I have been in the IT industry for 21 years and normally I run my own show. So I look for products that do not take a lot of time to administer and just work. In my experience this is one of those products."*

Megan Heinz  
Orcas Power & Light Cooperative

*"We depend on Undelete Server for recovering files that were accidentally deleted after the last backup/snapshot was taken. With Undelete Server, it only takes seconds to recover."*

Goswic Satgunalingam, IT Manager  
Macaulay Child Development Centre