Customer Testimonials
Undelete Recovers Previous or Overwritten Versions

Undelete automatically captures previous versions of Microsoft Office files (Word, Excel, and PowerPoint), as well as custom file types (such as CAD, Photoshop files, PDFs and more) allowing fast and easy recovery of overwritten files.

CHALLENGES

- Backups and snapshots do not capture every version of a file
- Files deleted from network shares are not saved in the recycle bin and are lost
- Files deleted between backups or snapshots are lost for good
- Panicked calls from users
- Users having to re-create work wasting time and resources

BENEFITS

- Enables easy recovery of deleted and overwritten local and network files
- Provides continuous data protection for Windows PCs and servers
- Recovers previous or overwritten versions of Word, Excel, PowerPoint CAD, Photoshop and other files
- Protection from potential security risks when Recovery Bin is stored in the cloud
- Allows self-service recovery, relieving IT from this task
- Instantly recovers files in virtual environments
- Central management through Undelete Server

"Undelete is worth every penny! Easy to install, immediate protection of deleted files on file server, mirrors the folder structure so the deleted files are easy to find, retains a copy at every save operation so can provide the user with multiple file version options for restore, auto purge of saved copies after amount of time you specify. Invaluable to protect users from themselves, at a very reasonable price."

Tim Dasch, IT Management
Cooper Scully

"If a user created and deleted multiple versions of a file like a Word doc, I can even select which one I want to restore, even if it's several versions back. It doesn't take anywhere near as long as it would to find it on a recent backup, load that backup, and then restore the deleted file/folder from backup. Another benefit is that tape/disk backup doesn't let us easily restore multiple versions at once that the user deleted over a period of time. Undelete handles that with ease, allowing you to even change the destination for the files to be restored. Great product. "

Paul Johnson, Asst. Director of IT
Anonymous High School

"Undelete's versioning capability has also been very valuable in that we could go back one or two (or more) versions. It's much better/faster than retrieving from a backup. Since backups are nightly, the last backup might not even have the file if it were created and deleted on the same day."

Bob Sauers, Executive Director
PCTEST Engineering Laboratory Inc.

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ENVIRONMENT

- Windows Servers
- Windows PCs and laptops
- Supports Extended Partitions, Logical Drives, Volume Sets, RAID Arrays (hardware and software), and Removable Disks (such as ZIP drives, Flash or Thumb Drives and Memory Cards)

FEATURES

Recovery Bin
catches all files no matter how they were deleted, allowing instant recovery with just a few clicks of the mouse.

File Version Recovery
automatically captures previous versions of Microsoft Office files (Word, Excel, and PowerPoint), as well as custom file types (such as CAD, Photoshop files, PDFs and more) allowing fast and easy recovery of overwritten files.

Secure Delete® Electronic File Shredder
files that are purged from the recovery bin are overwritten with random data using a methodology developed for the National Security Agency.

Network File Protection
protects files deleted from network shares. With Undelete Desktop Client or Pro Edition installed on network clients, your users can connect to the Undelete Server Edition Recovery Bins installed on the network file servers and restore their own deleted or overwritten files. NTFS security is fully supported.

"Zero-day-deletes (where a file is accidentally deleted after the last backup/snapshot was taken) are where Undelete has worked like a champ for Elite over the years. Not only that but being able to provide the last several versions to a person so they can piece something together because they did not realize they had been messing up the document."

Rob Fredres, IT/IS Director
Elite Electronics

"We do nightly backups across campus. However, most of our user servers also run Undelete so we can quickly recover files that were deleted in the past few weeks and sometimes restore previous versions of files which have become corrupted. Generally Undelete is our first line of protection."

Mark Klopsch, Network Admin
College of Forestry at Oregon State University

"We never use backups for zero-day-deletes (files that were deleted before last backup was taken), we use Undelete. Mostly for last version deletion recovery but sometimes also for recovering accidentally overwritten files from previous versions. It only takes a few minutes to recover using Undelete."

Stefano Arondi, CIO
Automazioni Industriali Capitanio SRL

"Undelete versioning has saved us by minimizing the amount of time getting our users back to work."

Israel Ponce-Rodriguez, IT/IS Director
UAB Department of Pathology