

## Customer Testimonials

# Undelete Saves Customers from Having to Recover from Backups



## CHALLENGES

- Time consuming restores from backup
- Files deleted from network shares are not saved in the recycle bin and are lost
- Files deleted between backups or snapshots are lost for good
- Panicked calls from users
- Users having to re-create work wasting time and resources

## BENEFITS

- Enables easy recovery of deleted and overwritten local and network files
- Provides continuous data protection for Windows PCs and servers
- Recovers previous or overwritten versions of Word, Excel, PowerPoint CAD, Photoshop and other files
- Protection from potential security risks when Recovery Bin is stored in the cloud
- Allows self-service recovery, relieving IT from this task
- Instantly recovers files in virtual environments
- Central management through Undelete Server

Undelete customers share how they use Undelete as a first line of defense before backup since Undelete provides true continuous data protection for easy recovery of individual files.

*"We do file restores every day without having to go through our backup and recovery system. It keeps file versions as far back as the allocated disk space allows. It's a great product!"*

Ricky Smith, Manager of Information Systems  
Healthcare Facility

*"With Undelete we have no need to use backup tape to restore files. It is very helpful to us and we can use the time saved to do other things."*

Collins Reyes, IT Manager  
Miramed Philippines Group, LLC

*"Undelete works! It's easy to use and isn't super expensive. I like everything about it, the files are just a click away and saves you from going to a backup."*

Andrew Fisher, MIS/IT Director  
Teaneck Police Department

*"Engineers have accidentally deleted very critical files on a network share. We've been able to quickly find/recover those files. It's much better/faster than retrieving from a backup. Since backups are nightly, the last backup might not even have the file if it were created and deleted on the same day."*

Bob Sauers, Executive Director  
PCTEST Engineering Laboratory Inc.

*"Helped us recover CAD files when a large amount were accidentally deleted. Saved us time as we did not have to mount backup drives."*

Jeff Hafer, IT Manager  
Batesville Tool & Die

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### ENVIRONMENT

- Windows Servers
- Windows PCs and laptops
- Supports Extended Partitions, Logical Drives, Volume Sets, RAID Arrays (hardware and software), and Removable Disks (such as ZIP drives, Flash or Thumb Drives and Memory Cards)

### FEATURES

#### Recovery Bin

catches all files no matter how they were deleted, allowing instant recovery with just a few clicks of the mouse.

#### File Version Recovery

automatically captures previous versions of Microsoft Office files (Word, Excel, and PowerPoint), as well as custom file types (such as CAD, Photoshop files, PDFs and more) allowing fast and easy recovery of overwritten files.

#### Secure Delete<sup>®</sup> Electronic File Shredder

files that are purged from the recovery bin are overwritten with random data using a methodology developed for the National Security Agency.

#### Network File Protection

protects files deleted from network shares. With Undelete Desktop Client or Pro Edition installed on network clients, your users can connect to the Undelete Server Edition Recovery Bins installed on the network file servers and restore their own deleted or overwritten files. NTFS security is fully supported.

*"Excellent for quick recovery instead of having to go straight to disk or tape backups. We used it in the past when users say 'we did not delete the file' when Undelete indicates who and when the file was deleted."*

Israel Ponce-Rodriguez, IT/IS Director  
UAB Department of Pathology

*"Undelete Server has been a great product! While system backups are mandatory, often times when files are deleted from a server, hours are still lost on data from work performed after that last snapshot and the time the files are deleted. When files are accidentally deleted it's very fast and easy to restore them from the same exact location they were deleted from with Undelete."*

Rick Rodery, VP of Information Technology  
Saulsbury Industries

*"I have used Undelete several times to save ourselves from having to go to nightly backups, or for items that had been deleted that were recently created and would have never made it onto a backup job. I have also implemented it at my last job, as well as a few IT consulting clients that I manage. I am a big fan!"*

Hillel Rokowsky, Chief Technology Officer  
Leading Edge Administrators

*"Undelete is something you can't go without. We have Server-based Undelete and there are more times our users delete their files without thinking. With Undelete Server we are able to restore files faster than going back to our backup to restore. The time it saves pays for the price we pay for the software in no-time. It also indicates who deleted it so the user cannot deny they did it (vs 'the files just disappear')."*

Eric Lamm, IS Manager/China Business Manager  
Evo Plastics

*"We use backups when necessary, but Undelete is our 'go-to' method for recovering files that are accidentally deleted after the last backup was taken."*

T.S., Anonymous Public Utility