

CMC and DymaxIO FAQ's

Licensing

- After installing CMC, you will need to add your license key to CMC before deploying DymaxIO™. This can be done on the Manage Licenses page in CMC.
- Existing V-locity installations are automatically licensed under CMC and no further action is required.

V-locity & VMC Data

- The V-locity Management Console® (VMC) can be upgraded to the new ConduSiv Management Console™ (CMC).
- V-locity® 6.x and 7.x can be managed and uninstalled by CMC but CMC cannot deploy V-locity.
- Existing V-locity installations are automatically licensed under CMC and no further action is required.
- V-locity 6.x and 7.x can be “upgraded” to DymaxIO but only by using the “Deploy DymaxIO” option. If you use the Upgrade option you will get an error message.

Diskeeper and SSD Keeper Data

- Diskeeper® cannot be upgraded to DymaxIO or managed by CMC.
- Uninstall Diskeeper before deploying DymaxIO.
- If you Deploy DymaxIO to a system that has Diskeeper or SSD Keeper® installed, the job will fail with instructions to uninstall Diskeeper or SSD Keeper.

MISC

SSL Cert – If your company uses its own SSL Cert, the certs installed with DymaxIO do not need to be changed. CMC and DymaxIO communicate on our private ports 13568-13572.

Support

If you need Technical Support please create a ticket at:

<https://conduSiv.com/help/contact-customer-support/>

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